Globe

CREATING A RESILIENT NETWORK

Our Blueprint for a Resilient Philippines

Livable Cities Philippines
02 December 2025

Globe Telecom, Inc.

VISION We see a Philippines where families' dreams come true, businesses flourish, and the nation is admired.

MISSION We create wonderful experiences for people to have choices, overcome challenges and discover new ways to enjoy life.

PURPOSE In everything we do, we treat people right to create a GLOBE OF GOOD.

61 million registered mobile customers as of end 2024

1st Philippine PLC with approved net-zero science-based targets

UN Global Compact Participant

PH Most Sustainable Brand (Year 3) Based on Standard Insights' Consumer Choice Awards PH: Mobile Network Survey 2024

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SUSTAINABILITY IS OUR PURPOSE IN ACTION

GLOBE SUSTAINABILITY FRAMEWORK

ROAD TO NET ZERO — Climate Action

DIGITAL FIRST FILIPINO — Digital enablement and inclusion

INCLUSIVE BUSINESS — Societal Well-being

RESPONSIBLE CULTURE — Integrated Governance

OPERATIONAL RESILIENCE — Sustainable Supply Chain

ENVIRONMENT: Climate Resilience and Environmental Conservation

SOCIAL: Inclusive Digital Society

GOVERNANCE: Responsible Business Culture across the Value Chain

GLOBE OF GOOD

ROAD TO NET ZERO

CLIMATE GOVERNANCE
Board-level Oversight on Sustainability
Top-down & bottom up approach

CLIMATE RISK MANAGEMENT
Climate Scenario Analysis Study
Build Better Network Infrastructure

CLIMATE STRATEGIES
Green Network Strategy
RE, Green Solutions, Supply Chain Engagement

CLIMATE TARGETS
Science-based emissions reduction targets
2030: Reduce 42% GHG Scopes 1 & 2
2030: Reduce 25% GHG Scope 3
2050: Net Zero GHG Emissions

"Natural Hazards are inevitable. Calamities and Disasters aren't."

Globe's Philosophy: A Proactive, Not Reactive, Approach

Our process is built on a foundation of strategic foresight

1. Identify Potential Threats: We conduct in-depth Scenario Analysis to anticipate future risks.

1. Assess Impact: We evaluate the potential impact on the communities we serve and our own operations.

1. Develop Mitigation Strategies: We create robust plans to ensure our services are not just restored after a crisis, but are uninterrupted.

Building Resilient Network Infrastructure

PRE-DISASTER

Network Fortifications and Business Continuity Plans to ensure resiliency

TOWER REDESIGN AND RETROFITTING
Designed new towers and retrofitting existing towers to withstand a minimum wind speed of 240KPH and a maximum wind speed of 340 KPH, in compliance with the NSCP 7th edition.

PROVISION OF BACKUP
Cells sites are equipped with backup gensets to reduce network interruptions and ensure business continuity.

ASSET PROTECTION
Flooding, including earthquake, groundshaking, liquefaction, tsunami, and volcanic eruption are factored in the design of the towers. For instance, facility assets are placed on elevated base pads to protect them from flooding.

EMPOWERED MANPOWER
Engineers are trained for disaster recovery such as SOLAS (International Convention for the Safety of Life at Sea). Business Continuity Management is also extended to contractors.

POST-DISASTER

Network Fortifications and Business Continuity Plans to ensure resiliency

Prepositioning Network Solutions

Cell site On Wheels (COW) and Tower on Wheels (TOW)

Wide coverage & big capacity (~3-5km, ~ 1k simultaneous calls); Open to all Globe subscribers but with prioritization & congestion control

Cell site at Less Footprint (CALF)

- 10 meters to several kilometers while maintaining lower power consumption
- Minimal equipment requirement: a 220V power source and a modest 2x2 meter land space for its pole structure
- Lesser requirement for manpower and vehicle

Genset on a Truck (GOAT)

Mobile generators to provide for the power requirements of COW, COLT etc.

Emergency Base Station

- Easily allow any mobile phone to connect to emergency network
- SMS Access Code routed to Emergency Response Team for a quick relay of information

How a Green Network is a Resilient Network:
Our Commitment to "Sustain+Ability"

Sustainability and resilience are two sides of the same coin

Our move towards renewable energy not only reduces our carbon footprint but also enhances our resilience. Decentralized energy sources are less vulnerable to large-scale grid failures during typhoons.

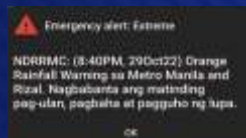Energy-efficient networks reduce operational dependencies, making them inherently more robust.terrupted.

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Accessible tech for disaster management

DURING DISASTER

Digital Solutions for #AlagangGlobe Advisories

Geo-targeted SMS warnings and cell broadcasts to customers

NDRRMC
NATIONAL DISASTER RISK REDUCTION AND MANAGEMENT COUNCIL

⚠ Emergency alert: Extreme

NDRRMC: (8:40PM, 29Oct22) Orange Rainfall Warning sa Metro Manila and Rizal. Nagbabanta ang matinding pag-ulan, pagbaha at pagguho ng lupa.

OK

Convenient distribution of prepaid mobile load

LOAD UP

Multiple wallet top-up methods	Send multiple load campaigns
Create and Manage Contact Groups	User Management Feature
Flexible scheduling of load campaigns	Detailed Reporting & Audit Trail

Harnessing mobile communications for safety information and timely warnings

m360

Emergency Alerts and Notifications	Send timely alerts to residents in affected areas such as information about evacuation routes, shelter locations, safety protocols, and updates on the situation.
Channels for Community Support	Set up hotlines or chatbots that provide information, answer questions, and connect people with resources needed.
Public Awareness Campaigns	Educate on emergency preparedness, risk mitigation, and response procedures.

Partnering with Cities for a Resilient Future

Globe's resilient infrastructure serves as the backbone for an intelligent city's emergency response.

Data Insights for Social & Humanitarian Action (DISHA)

1. A socioeconomic mapping tool providing near-real-time data on poverty and migration patterns arising from disasters.

1. DISHA empowers LGUs to make informed decisions for disaster response and recovery.
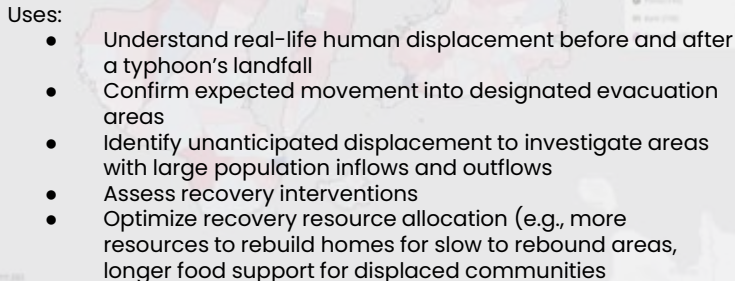
Uses:
- Understand real-life human displacement before and after a typhoon's landfall
- Confirm expected movement into designated evacuation areas
- Identify unanticipated displacement to investigate areas with large population inflows and outflows
- Assess recovery interventions
- Optimize recovery resource allocation (e.g., more resources to rebuild homes for slow to rebound areas, longer food support for displaced communities)

GLOBE'S LATEST ESG RATINGS AND RECOGNITION

Globe

FORTUNE SOUTHEAST ASIA 500
2025

TIME WORLD'S MOST SUSTAINABLE COMPANIES
IN PARTNERSHIP WITH statista
2025

SCIENCE BASED TARGETS | THE NET ZERO STANDARD

1st Philippine Publicly-listed Company
to have its net-zero targets validated by the Science-Based Target initiative

Supplier Engagement Leader CDP 2024

CDP Discloser 2024

A List
CDP Leader in Supplier Engagement

B Score
CDP Climate

MSCI ESG RATINGS AA
CCC B BB BBB A **AA** AAA

AA Rating
Latest Full Rating Update: August 2024

Rated MORNINGSTAR SUSTAINALYTICS

Medium ESG Risk Rating
Latest Full Rating Update: June 2025

FTSE4Good

10th Straight Year
as a constituent company in the FTSE4Good Index Series
Latest Full Rating: June 2025

Globe MOST SUSTAINABLE MOBILE NETWORK PHILIPPINES

Globe MOST ACTIVE MOBILE NETWORK FOR THE ENVIRONMENT

INTERNATIONAL FINANCE AWARDS 2025 ★★★★★
BEST ESG PRACTICES TELECOM
PHILIPPINES

ACGS ASEAN CORPORATE GOVERNANCE SCORECARD

Five (5) Golden Arrow Award for Corporate Governance
for three (3) straight years (2024)

HR EXCELLENCE AWARDS 2024 PHILIPPINES

2024 HR Excellence Awards
Employer of the Year (Three-peat winner)
Gold - Total Rewards Strategy
Gold - In-House Talent Pipeline Strategy
Silver - Best HR Team (MNC)
Silver - Business Transformation
Silver - Change Management

HR Asia BEST COMPANIES TO WORK FOR IN ASIA 2024

HR Asia Best Companies to Work For in Asia, The Philippines Chapter (2024)
Fifth consecutive year